

RPA AT WORK FOCUS ON BPO

UiPath
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RPA AT WORK

FOCUS ON BPO

CLIENT: LEADING GLOBAL BPO PROVIDER

PROCESS TO BE AUTOMATED: BPO PROCESSES WITH FOCUS ON FINANCE & ACCOUNTING

OVERVIEW

Aiming to reduce operational costs and improve performance - without compromising customer data and application, this BPO provider integrated UiPath's robotic technology platform to develop and roll out a global RPA solution.

UIPATH SOLUTION

In the first six months since the RPA solution was globally rolled out, about **150 processes** for the BPO's service delivery to external customers have been automated. Through the deployment of the solution, the human teams' repetitive work volumes have been reduced, the error rate has been lowered and the impact of workload peaks has also been lowered.

CLIENT VALUE DELIVERED



150 PROCESSES AUTOMATED



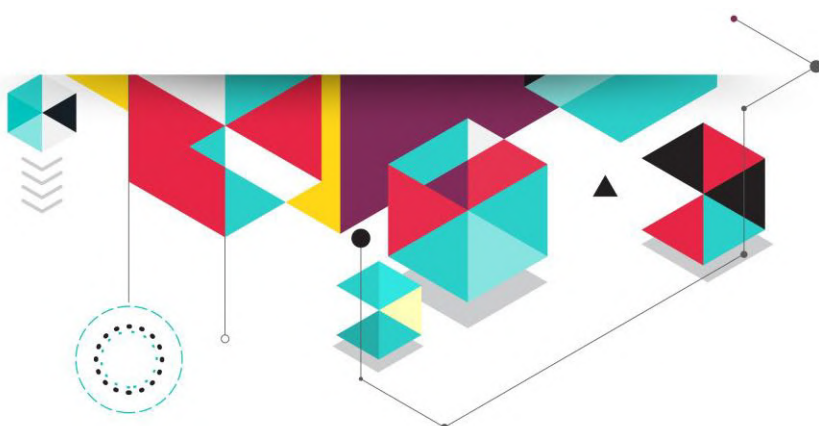
20 PERSON DAYS SAVED IN THE FIRST 3 WEEKS

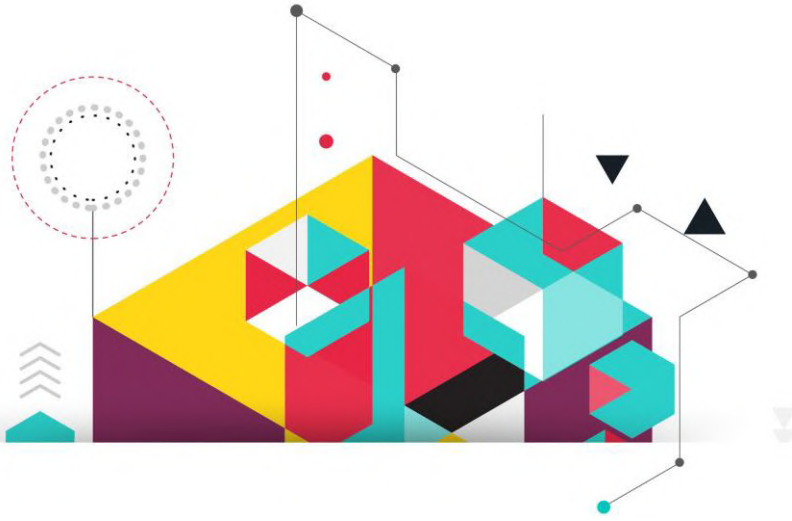


1.000.000 TRANSACTIONS DELIVERED



30 PERSON DAYS SAVED IN 5 WEEKS





About ATC

Born in 2008 during the peak of the crash, the professionalism and forward-thinking of our passionate team has enabled us to grow into an organization well-equipped to lead, support, and optimize our client's IT initiatives.

Using a fully customized mix of onsite consulting, offshore resources, enterprise-grade tools and frameworks, and highly-talented staff placements, we help organizations like yours bridge key knowledge, technology, and process gaps to help you accelerate growth.

When you partner with ATC, we solve problems at every stage of your product development lifecycle, enabling you to focus on your core business while we manage the details of transforming your business and delivering success.

[Find out how ATC can help your business today:](#)

<https://www.american-technology.net/robotic-process-automation/>

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